

# Access to primary care just got a whole lot easier.

## Community Health Options is partnering with Firefly Health.

### How does this help you?

#### Primary care. Anytime, anywhere.

No more long waits to get into a primary care provider or wasted time on the phone trying to make an appointment. Get high-quality, personalized primary care right in your pocket, with anytime access to your care team, wherever you are.

#### Personal Care Team

When Members 18 years and older choose Firefly primary care, they get their own care team with a physician, nurse practitioner, health guide, and behavioral health specialist.

#### Care that's on your schedule.

You can talk to your team via chat or video.



Visit [fireflyhealth.com/with/cho](https://fireflyhealth.com/with/cho) to learn more.



# Firefly 101

## Common questions about Firefly primary care

### Can I still see my current primary care provider (PCP)?

No. You can keep your specialists, but your Firefly care team becomes your new PCP.

### What if I need to see a doctor in person?

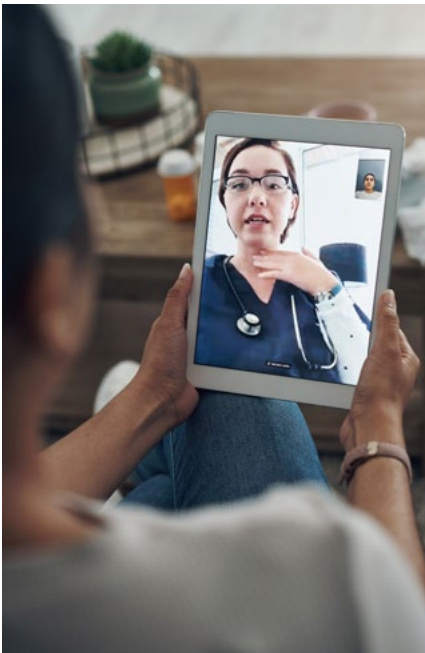
If you need care that can only be done in person, such as blood work or diagnostic tests, your care coordinator will help guide you to in-network providers that work for you. Your virtual care team will check in with you after your in-person visit to discuss your results.

### How much does it cost to use Firefly primary care?

A visit with your Firefly provider is the same cost as an in-person primary care visit. Your cost depends on the type of health plan you have.

### Can Firefly prescribe the medications I need?

Yes, Firefly can prescribe medications. When you need a refill, send them a chat in the Firefly app and they'll send it over to your pharmacy.



## What you'll get:

- Easy-to-schedule video visits\* ✓
- Unlimited chat for convenient, continuous care ✓
- Integrated physical and behavioral health care ✓
- A team that actually knows you ✓
- Care based on your goals and schedule ✓
- Health coaching whenever you need it ✓
- Fast prescription refills ✓
- Easy specialist referrals ✓

\*For video visits with your Firefly provider, you pay your health plan's usual primary care visit charge.

### Get started today!

Download the Firefly Health app [here](#), or find it on your Google Play or Apple App Store.

Visit [fireflyhealth.com/with/cho](https://fireflyhealth.com/with/cho) to learn more.

