

FOR BUSINESSES

Access to primary care just got a whole lot easier.

Community Health Options is proud to partner with Firefly Health.

Real primary care. Anytime, anywhere.

With Firefly, your employees don't have to wait for access to a primary care provider or waste time on the phone trying to make an appointment. They can get high-quality, personalized primary care right in their pockets, with anytime access to their care team, wherever they are, right from their cell phones.

A Personal Care Team.

When employees 18 years and older choose to make Firefly their PCP, they get their own care team with a physician, nurse practitioner, health guide and behavioral health specialist.

Care for anyone's schedule.

When employees enroll, they can make convenient appointment(s) for a virtual visit or send a chat to their care team.



Visit fireflyhealth.com/with/chobusiness to learn more.



Firefly 101

Common questions about Firefly primary care

Can employees still see their current primary care providers (PCP)?

No, when they sign up with Firefly, their Firefly care team becomes their new PCP. They can keep in-network specialists.

What if an employee needs to see a doctor in person?

If an employee needs care that can only be done in person, such as blood work or manual exams, their Firefly care coordinator will guide them to in-network providers. Their virtual care team will check in with them after their in-person visits to discuss their results.

How much does it cost to use Firefly primary care?

A visit with a Firefly provider is the same cost as an in-person primary care visit. The employees' cost depends on the type of health plan they have.

Can Firefly prescribe medications?

Yes, Firefly can prescribe medications.* When an employee needs a refill, they can chat in the Firefly app and the providers will send it over to the employee's pharmacy.

*Firefly is unable to prescribe controlled substances virtually. If an employee needs controlled substances, Firefly will find them an in-person provider who can write the prescription.



Advantages of Firefly Virtual Health:

- Easy-to-schedule video visits** ✓
- Unlimited chat for convenient, continuous care ✓
- Integrated physical and behavioral health care ✓
- Customized care based on the employee's goals and schedule ✓
- Health coaching whenever it's needed ✓
- Fast prescription refills ✓
- Easy specialist referrals ✓

**For video visits with a Firefly provider, employees pay their health plan's usual primary care visit charge.

Getting started is easy.

Call Community Health Options at
(207) 402-3353 to learn more.

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