



### **Our Response to the Change Healthcare Cybersecurity Incident**

Change Healthcare, the company Community Health Options uses to receive claims, has disconnected its systems following a cybersecurity attack and as a result, we've been unable to accept provider claims. We are now partnering with a new clearinghouse, Availity, to receive claims, and expect the implementation to be complete by the end of the March. Please sign up for email implementation updates by [clicking here](#).

We are also working closely with Change Healthcare to understand any potential impact to our Members and will share updates as appropriate. Change Healthcare handles more than 15 billion healthcare transactions each year, touching a third of all patient records in the United States. For more information, please read these [Frequently Asked Questions](#).

***As of March 13, 2024***