Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Community

Community Complete HMO - Zero Cost Share (Silver)

Coverage Feriod: 01/01/2020 through 12/31/2020

Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.healthoptions.org</u> or call (855) 624-6463. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>coinsurance</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (855) 624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:	
What is the overall deductible?	In-Network- \$0/individual or \$0/family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .	
Are there services covered before you meet your deductible?	Yes. Preventive Care (as defined in your Member Benefit Agreement) and most services that require a <u>copayment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . Refer to your Member Benefit Agreement for more information.	
Are there other deductibles for specific services?	Yes, \$0/child for pediatric dental coverage.	Pediatric Dental Benefits are provided in partnership with Northeast Delta Dental. You must pay all of the costs (except where indicated) for these services up to the specific deductible amount befor this plan begins to pay for these services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network- \$0/individual or \$0/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.	
What is not included in the <u>out-of-pocket limit?</u>	Premiums, <u>balance billing</u> charges (charges above the <u>allowed amount</u>), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.healthoptions.org or call 1-855-624-6463 for a list of		

OMB Control Numbers 1545-2229, 1210-0147, and 0938-1146 Released on April 6, 2016

All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event Services You May Nee		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$0 Copay	Not Covered	This plan requires all Members to select a PCP that is a Plan Provider.
If you visit a health care provider's office or clinic	Specialist visit	\$0 Copay	Not Covered	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.
	Preventive care/screening/ immunization	\$0 Copay	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$0 Copay	Not Covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	\$0 Copay	Not Covered	None
	Preferred generic drugs (Tier 1)	\$0 Copay	Not Covered	
If you need drugs to treat your illness or	Generic drugs (Tier 2)	\$0 Copay	Not Covered	Refer to the Member Benefit Agreement for
condition More information about prescription drug	Preferred brand & non- preferred generic drugs (Tier 3)	\$0 Copay	Not Covered	details on our mail-order program.
coverage is available at https://www.healthoptio ns.org/Formulary	Non-preferred brand drugs (Tier 4)	\$0 Copay	Not Covered	
	Specialty drugs (Tier 5)	\$0 Copay	Not Covered	Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost.

^{*} For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common		What You Will Pay Network Provider Out-of-Network Provider		Limitations, Exceptions, & Other Important	
Medical Event	Medical Event Services You May Need		Out-of-Network Provider (You will pay the most)	Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	(You will pay the least) \$0 Copay	Not Covered	None	
J. J	Physician/surgeon fees	\$0 Copay	Not Covered	None	
	Emergency room care	\$0 Copay	\$0 Copay	None	
If you need immediate medical attention	Emergency medical transportation	\$0 Copay	\$0 Copay	None	
	Urgent care	\$0 Copay	Not Covered	None	
If you have a hospital	Facility fee (e.g., hospital room)	\$0 Copay	Not Covered	None	
stay	Physician/surgeon fees	\$0 Copay	Not Covered	None	
If you need mental health, behavioral	Outpatient services	\$0 Copay	Not Covered	None	
health, or substance abuse services	Inpatient services	\$0 Copay	Not Covered	None	
	Office visits	\$0 Copay	Not Covered	Cost sharing does not apply for preventive services.	
If you are pregnant	Childbirth/delivery professional services	\$0 Copay	Not Covered	Cost sharing does not apply for preventive services.	
	Childbirth/delivery facility services	\$0 Copay	Not Covered	Cost sharing does not apply for preventive services.	
If you need help recovering or have	Home health care	\$0 Copay	Not Covered	Limited to 90 visits per continuous 12-month period.	

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
other special health needs	Rehabilitation services	\$0 Copay	Not Covered	PT/OT/ST Benefits are limited to 60 total	
	Habilitation services	\$0 Copay	Not Covered	combined visits per year.	
	Skilled nursing care	\$0 Copay	Not Covered	Benefit is limited to 150 days per Member per Calendar Year.	
	Durable medical equipment	\$0 Copay	Not Covered	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details.	
	Hospice services	\$0 Copay	Not Covered	Limited to One 48-hour Respite period, once per lifetime.	
	Children's eye exam	\$0 Copay	Not Covered	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing.	
If your child needs dental or eye care	Children's glasses	\$0 Copay	Not Covered	Eyewear includes standard (CR39) eyeglass lenses with factory scratch coating at no additional cost (up to 55mm), basic frames and contact lenses. Designer and deluxe glasses and frames are excluded.	
	Children's dental check- up	\$0 Copay	\$0 Copay	Pediatric Dental Benefits are provided in partnership with Northeast Delta Dental. Refer to your Member Benefit Agreement and Schedule of Benefits for more information.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Acupuncture	 Infertility treatment 	 Weight loss programs 	
Cosmetic Surgery	 Long-term care 		
 Covered services provided outside the U.S. 	 Routine eye care (Adult) 		
Dental care (Adult)	 Routine foot care 		
Other Covered Complete (Limitations many angle)	a than a namina. This is alt a name late li	of Disease are view when decomposity	

ı	Other Covered Services (Limitations may apply to	thes	e services. This isn't a complete list. Please see your <u>plan</u> document.)
	 Abortion for which public funding is prohibited 	•	Bariatric Surgery
	Hearing aids	•	Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	\$0
■ Hospital (facility) coinsurance	\$0
■ Other coinsurance	\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	\$0
■ Hospital (facility) coinsurance	\$0
■ Other coinsurance	\$0

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost	\$12,731	Total Example Cost	\$7,389

In this example, Peg would pay:

Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Peg would pay is	\$0			

In this example, Joe would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$0		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	\$0
■ Hospital (facility) coinsurance	\$0
■ Other coinsurance	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,925

In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0