

Frequently Asked Questions: Providers

How is Health Options delivering the technology to support Health Options Online?

Health Options has partnered with American Well to provide the telemedicine technology. The platform is a fully interactive, HIPAA compliant platform where Members can meet with providers (audio + video) by way of an internet connection.

What specialties can join and bill via Health Options Online?

Psychiatrists and therapists/counselors (masters and doctorate level) may provide their services on Health Options Online.

What presenting concerns will I be able to see patients for via Health Options Online?

You may see patients for a full range of mental and behavioral health needs (when appropriate for online consultation).

Who can utilize Health Options Online?

All Members on all plans may utilize Health Options Online.

What is the service effective date?

Health Options Online is available to Members starting on February 26, 2019.