



# Pharmacy Benefits

*-filling prescriptions made easy-*

Whether you are taking prescription medications or looking to save money on over-the-counter medicines prescribed by your provider, our plans offer prescription drug benefits that fit your needs.

As part of your Community Health Options benefits, our Pharmacy and Care Management teams can provide support to you and your dependents with cost saving opportunities on your medications.

## Filling Your Prescription Just Got Easier

Health Options' pharmacy network gives you access to retail pharmacies throughout the country – or you can take advantage of Express Scripts Home Delivery. Receiving your prescription medications through home delivery is often a cost-saving option.

## When you use home delivery, you can:

- ▶ Fill prescriptions for maintenance medications three months at a time, which promotes adherence and cost savings.
- ▶ Identify potential cost-saving opportunities.
- ▶ Speak directly with an Express Scripts pharmacist when there is a need to discuss any questions or concerns you have about your medications.

## Specialty Pharmacy

Health Options has partnered with Accredo Specialty to manage your specialty medication needs.

Accredo Home Delivery offers medications that treat chronic and complex conditions. Your Accredo team is here to help you get the best possible financial coverage for your specialty medications. We know specialty medications are expensive and the Accredo team can help you understand your options.

Accredo benefit specialists help you navigate your insurance coverage and work with you and your health plan on approvals and eligibility.

Many drug manufacturers and community organizations offer financial assistance programs. We know specialty medications are expensive and the Accredo team can help you understand your options.

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**HealthOptions.org | (855) 624-6463**

For more detailed information about our health plans or to review our Member Benefit Agreement and Schedule of Benefits, Provider Directory, Prescription Formulary, or Privacy Notice, please visit our website at HealthOptions.org. If you do not have access to computer or internet services, please call (855) 624-6463. A Member Services Associate will be happy to provide you with printed copies and answer any questions you may have.

Community Health Options complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (855) 624-6463 (TTY/TDD: 711)

**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (855) 624-6463 (TTY/TDD: 711)



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## Additional benefits of Accredo Specialty include:

**Therapeutic Resource Centers:** Managing your complex condition requires focused attention by a specialized care team. Accredo's Therapeutic Resource Centers provide targeted therapy management programs that include a team of specialized professionals ready to assist you with your healthcare condition.

**Clinical Support:** You can access Accredo's specially-trained pharmacists and nurses 24 hours a day, 7 days a week with any questions about your therapy. The Accredo team of nurses and clinicians can:

- ▶ Offer one-on-one clinical support to help you administer your medication safely and effectively
- ▶ Help you manage possible side effects of your medication
- ▶ Work as a team with you and your doctor to manage your overall medication therapy and work through the approval process
- ▶ For many conditions, help you administer your medication in the comfort of your home

## Delivery and Convenience

Accredo takes the hassle out of ordering and receiving your specialty medications.

- ▶ Your medication is shipped free to your location of choice on a date you choose.
- ▶ All the ancillary supplies you need to take your medication, like syringes and sharps containers, are included at no additional charge.

- ▶ Accredo will handle your medication with special care, including refrigeration. In addition, they provide you information on how to properly store your medication at home.
- ▶ Accredo will send you refill reminders and shipment updates by email or text to make sure you don't go without your medication. You can even refill many specialty medications online at Accredo.com or by calling the number on your prescription label.
- ▶ Dose-sensitive medication will be confirmed with a two-phone-call approach, to both you and your provider, prior to shipment to confirm the appropriate dose is shipped for administration.

## Benefits and Financial Assistance

We know specialty medications are expensive, the Accredo team can:

- ▶ Help you get the best possible financial coverage for your specialty medications.
- ▶ Accredo benefit specialists help you navigate your coverage and help find financial assistance programs that may be right for you.

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