



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.healthoptions.org](http://www.healthoptions.org) or call Member Services at (855) 624-6463. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call (855) 624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	<b>In-Network- \$0 /individual or \$0 /family</b>	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. Preventive Care (as defined in your Member Benefit Agreement). For more information see below.	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . Refer to your Member Benefit Agreement for more information.
Are there other <a href="#">deductibles</a> for specific services?	Yes, \$0/child for pediatric dental coverage.	Pediatric Dental Benefits are provided in partnership with Northeast Delta Dental. You must pay all of the costs (except where indicated) for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	<b>In-Network- \$0 /individual or \$0 /family</b>	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	Premiums, <a href="#">balance billing</a> charges (charges above the <a href="#">allowed amount</a> ), and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="http://www.healthoptions.org">www.healthoptions.org</a> or call 1-855-624-6463 for a list of <a href="#">network providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	Yes.	This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .



All [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you visit a health care <a href="#">provider's</a> office or clinic</b>	Primary care visit to treat an injury or illness	\$0 Copay; Deductible does not apply  Firefly Virtual PCP: \$0 Copay; Deductible does not apply	Not Covered	This plan requires all Members to select a PCP that is in-network. Virtual PCPs are available. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible and or coinsurance for one date of service.
	<a href="#">Specialist</a> visit	\$0 Copay; Deductible does not apply	Not Covered	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.
	<a href="#">Preventive care/screening/immunization</a>	\$0 Copay; deductible does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Contact Member Services for questions on plan coverage. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible and or coinsurance for one date of service.
<b>If you have a test</b>	<a href="#">Diagnostic test</a> (x-ray, blood work)	Lab Services from a Specified Location: \$0 Copay; Deductible does not apply All other: \$0 Copay; Deductible does not apply  X-Rays from a Specified Location: \$0 Copay; Deductible does not	Not Covered	Please refer to our website for a list of Specified Reference Lab locations or contact Member Services for additional information.

\* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
		apply All other: \$0 Copay; Deductible does not apply		
	Imaging (CT/PET scans, MRIs)	\$0 Copay; Deductible does not apply	Not Covered	
<b>If you need drugs to treat your illness or condition</b> More information about <a href="https://www.healthoptions.org/Formulary">prescription drug coverage</a> is available at <a href="https://www.healthoptions.org/Formulary">https://www.healthoptions.org/Formulary</a>	Preferred generic drugs (Tier 1)	30 Day Retail: \$0 Copay; Deductible does not apply 90 Day Mail Order: \$0 Copay; Deductible does not apply	Not Covered	Members automatically receive the lower of the GoodRx price or our negotiated price on all generic medications at GoodRx participating pharmacies. Contact Member Services for additional opportunities to save on prescriptions including our Script Saver program.
	Generic drugs (Tier 2)	30 Day Retail: \$0 Copay; Deductible does not apply 90 Day Mail Order: \$0 Copay; Deductible does not apply	Not Covered	
	Preferred brand drugs (Tier 3)	30 Day Retail: \$0 Copay; Deductible does not apply 90 Day Mail Order: \$0 Copay; Deductible does not apply	Not Covered	
	Non-preferred brand drugs (Tier 4)	30 Day Retail: \$0 Copay; Deductible does not apply 90 Day Mail Order: \$0 Copay; Deductible does not apply	Not Covered	

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<a href="#">Specialty drugs</a> (Tier 5)	30 Day Retail and Mail Order: \$0 Copay; Deductible does not apply	Not Covered	Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost.
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	\$0 Copay; Deductible does not apply	Not Covered	None.
	Physician/surgeon fees	\$0 Copay; Deductible does not apply	Not Covered	None.
<b>If you need immediate medical attention</b>	<a href="#">Emergency room care</a>	\$0 Copay; Deductible does not apply	\$0 Copay; Deductible does not apply	None.
	<a href="#">Emergency medical transportation</a>	\$0 Copay; Deductible does not apply	\$0 Copay; Deductible does not apply	None.
	<a href="#">Urgent care</a>	Virtual via Amwell: \$0 Copay; Deductible does not apply Freestanding: \$0 Copay; Deductible does not apply All Other: \$0 Copay; Deductible does not apply	Not Covered	None.
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	\$0 Copay; Deductible does not apply	Not Covered	Our Care Managers are available to support and offer resources to Members. Contact Member Services to connect with a Care Manager.
	Physician/surgeon fees	\$0 Copay; Deductible does not apply	Not Covered	None.

\* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you need mental health, behavioral health, or substance abuse services</b>	Outpatient services	\$0 Copay; Deductible does not apply	Not Covered	Virtual Behavioral Health services are also available through Amwell®. Contact Member Services for additional resources.
	Inpatient services	\$0 Copay; Deductible does not apply	Not Covered	Our Care Managers are available to support and offer resources to Members. Contact Member Services to connect with a Care Manager.
<b>If you are pregnant</b>	Office visits	\$0 Copay; Deductible does not apply	Not Covered	<u>Cost sharing</u> does not apply for <u>preventive</u> services. Visit <a href="https://www.healthcare.gov">healthcare.gov</a> for a full list of preventive services for people who are or may become pregnant. Pregnancy care may include tests and services described elsewhere in this document (i.e. ultrasounds).
	Childbirth/delivery professional services	\$0 Copay; Deductible does not apply	Not Covered	
	Childbirth/delivery facility services	\$0 Copay; Deductible does not apply	Not Covered	<u>Cost sharing</u> does not apply for <u>preventive</u> services.
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	\$0 Copay; Deductible does not apply	Not Covered	None.
	<a href="#">Rehabilitation services</a>	Physical Therapy: \$0 Copay; Deductible does not apply Occupational Therapy: \$0 Copay; Deductible does not apply Speech Therapy: \$0 Copay; Deductible does not apply	Not Covered	PT/OT/ST Benefits are limited to 60 total combined visits per year.
	<a href="#">Habilitation services</a>			
	<a href="#">Skilled nursing center</a>	\$0 Copay; Deductible does not apply	Not Covered	Benefit is limited to 150 days per Member per Calendar Year.

\* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<a href="#">Durable medical equipment</a>	\$0 Copay; Deductible does not apply	Not Covered	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details.
	<a href="#">Hospice services</a>	\$0 Copay; Deductible does not apply	Not Covered	Limited to One 48-hour Respite period, once per lifetime.
<b>If your child needs dental or eye care</b>	Children's eye exam	\$0 Copay; Deductible does not apply	Not Covered	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing.
	Children's glasses	\$0 Copay; Deductible does not apply	Not Covered	For more information on eyewear and contacts, contact Member Services.
	Children's dental check-up	\$0 Copay; Deductible does not apply	\$0 Copay; Deductible does not apply	Pediatric Dental Benefits are provided in partnership with Northeast Delta Dental. Refer to your Member Benefit Preement and Schedule of Benefits for more information.

\* For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

## Excluded Services & Other Covered Services:

Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <a href="#">excluded services</a> .)		
• Acupuncture	• Long-term care	• Routine foot care
• Cosmetic Surgery	• Private-duty nursing	• Weight loss programs
• Covered Emergency services provided outside the U.S.	•	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.)		
• Abortion for which public funding is prohibited	• Hearing Aids	
• Bariatric Surgery	• Infertility Treatment	
• Chiropractic care	• Routine eye care (Adult)	

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Community Health Options at (855)-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit [www.maine.gov/pfr/insurance](http://www.maine.gov/pfr/insurance). Other coverage options may be available to you too, including buying individual insurance coverage through the Maine Marketplace. For more information about the Maine Marketplace, visit [www.CoverMe.gov](http://www.CoverMe.gov) or call 1-866-636-0355 TTY: 711.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Community Health Options at (855)-624-6463. You may also contact the Maine Bureau of Insurance at (800)-300-5000 or (in-state) (207)-624-8475. You may also visit [www.maine.gov/pfr/insurance](http://www.maine.gov/pfr/insurance).

### Does this plan provide Minimum Essential Coverage? **Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the Maine Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

### Does this plan meet the Minimum Value Standards? **Not Applicable**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the Maine Marketplace.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————



About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist coinsurance](#) 0%
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

- [Specialist](#) office visits (*prenatal care*)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- [Diagnostic tests](#) (*ultrasounds and blood work*)
- [Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,687</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$0</b>

**Managing Joe's Type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist coinsurance](#) 0%
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

- [Primary care physician](#) office visits (*including disease education*)
- [Diagnostic tests](#) (*blood work*)
- [Prescription drugs](#)
- [Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$0</b>

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist coinsurance](#) 0%
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

- [Emergency room care](#) (*including medical supplies*)
- [Diagnostic tests](#) (*x-ray*)
- [Durable medical equipment](#) (*crutches*)
- [Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$0</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.