

Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Health Options Clear Choice Silver \$3500 HMO NE CSR 94

Coverage Period: 01/01/2025 through 12/31/2025

Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.healthoptions.org">www.healthoptions.org</a> or call Member Services at (855) 624-6463. For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:belance-billing">belance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:coinsurance">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call (855) 624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network- \$500 /individual or \$1,000 /family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	<b>Yes.</b> Preventive Care (as defined in your Member Benefit Agreement). For more information see below.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . Refer to your Member Benefit Agreement for more information.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network- \$875 /individual or \$1,750 /family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, <u>balance billing</u> charges (charges above the <u>allowed amount</u> ), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.healthoptions.org or call 1-855-624-6463 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

33653ME053001206-0924 Page **1** of **8** 

All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$0 Cost for your first visit then \$10 Copay, Deductible does not apply  Firefly Virtual PCP: \$10 Copay; Deductible does not apply	Not Covered	This plan requires all Members to select a PCP that is in-network. Virtual PCPs are available. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible and or coinsurance for one date of service.
If you visit a health care provider's office or clinic	Specialist visit	\$15 Copay; Deductible does not apply	Not Covered	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.
	Preventive care/screening/ immunization	\$0 Copay; deductible does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Contact Member Services for questions on plan coverage. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible and or coinsurance for one date of service.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab Services from a Specified Location: \$25 Copay; Deductible does not apply All other: 10% Coinsurance after Deductible  X-Rays from a Specified Location: \$75 Copay;	Not Covered	Please refer to our website for a list of Specified Reference Lab locations or contact Member Services for additional information.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		Deductible does not apply All other: 10% Coinsurance after Deductible		
	Imaging (CT/PET scans, MRIs)	10% Coinsurance after Deductible	Not Covered	
	Preferred generic drugs (Tier 1)	30 Day Retail: \$0 Copay; Deductible does not apply 90 Day Mail Order: \$0 Copay; Deductible does not apply	Not Covered	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.healthoptions.org/Formulary	Generic drugs (Tier 2)	30 Day Retail: \$5 Copay; Deductible does not apply 90 Day Mail Order: \$10 Copay; Deductible does not apply	Not Covered	Members automatically receive the lower of the GoodRx price or our negotiated price on a generic medications at GoodRx participating pharmacies. Contact Member Services for
	Preferred brand drugs (Tier 3)	30 Day Retail: \$15 Copay; Deductible does not apply 90 Day Mail Order: \$30 Copay; Deductible does not apply	Not Covered	additional opportunities to save on prescriptions including our Chronic Illness Support Program (CISP) and Script Saver program.
	Non-preferred brand drugs (Tier 4)	30 Day Retail: \$50 Copay after Deductible 90 Day Mail Order: \$100 Copay after Deductible	Not Covered	

Page 3 of 8

Common Medical Event	Services You May Need	What You Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Specialty drugs (Tier 5)	30 Day Retail and Mail Order: \$150 Copay after Deductible	Not Covered	Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% Coinsurance after Deductible	Not Covered	None.
surgery	Physician/surgeon fees	10% Coinsurance after Deductible	Not Covered	None.
	Emergency room care	10% Coinsurance after Deductible	10% Coinsurance after Deductible	None.
	Emergency medical transportation	10% Coinsurance after Deductible	10% Coinsurance after Deductible	None.
If you need immediate medical attention	Urgent care	Virtual via Amwell: \$0 Copay; Deductible does not apply Freestanding: \$40 Copay; Deductible does not apply All Other: \$40 Copay; Deductible does not apply	Not Covered	None.
If you have a hospital	Facility fee (e.g., hospital room)	10% Coinsurance after Deductible	Not Covered	Our Care Managers are available to support and offer resources to Members. Contact Member Services to connect with a Care Manager.
stay	Physician/surgeon fees	10% Coinsurance after Deductible	Not Covered	None.

Page **4** of **8** 

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services fou may need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral	Outpatient services	\$0 Cost for your first visit, then \$10 Copay; Deductible does not apply	Not Covered	Virtual Behavioral Health services are also available through Amwell®. Contact Member Services for additional resources.	
health, or substance abuse services	Inpatient services	10% Coinsurance after Deductible	Not Covered	Our Care Managers are available to support and offer resources to Members. Contact Member Services to connect with a Care Manager.	
	Office visits	10% Coinsurance after Deductible	Not Covered	Cost sharing does not apply for preventive services. Visit healthcare.gov for a full list of preventive services for people who are or may	
If you are pregnant	Childbirth/delivery professional services	10% Coinsurance after Deductible	Not Covered	become pregnant. Pregnancy care may include tests and services described elsewhere in this document (i.e. ultrasounds).	
	Childbirth/delivery facility services	10% Coinsurance after Deductible	Not Covered	Cost sharing does not apply for preventive services.	
	Home health care	10% Coinsurance after Deductible	Not Covered	None.	
If you need help recovering or have other special health needs	Rehabilitation services	Physical Therapy: \$10 Copay; Deductible does not apply Occupational Therapy: \$10 Copay; Deductible		PT/OT/ST Benefits are limited to 60 total	
liceus	Habilitation services	does not apply Speech Therapy: \$10 Copay; Deductible does not apply	Not Covered	combined visits per year.	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Skilled nursing center	10% Coinsurance after Deductible	Not Covered	Benefit is limited to 150 days per Member per Calendar Year.
	Durable medical equipment	10% Coinsurance after Deductible	Not Covered	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details.
	Hospice services	10% Coinsurance after Deductible	Not Covered	Limited to One 48-hour Respite period, once per lifetime.
If your child needs	Children's eye exam	\$10 Copay; Deductible does not apply	Not Covered	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing.
dental or eye care	Children's glasses	10% Coinsurance after Deductible	Not Covered	For more information on eyewear and contacts, contact Member Services.
	Children's dental check-up	Not Covered	Not Covered	This Plan does not provide Benefits for pediatric dental services. Benefits for pediatric dental services must be purchased from another source that offers such benefits.

Page **6** of **8** 

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	<ul> <li>Dental care (Adult)</li> </ul>	<ul> <li>Routine foot care</li> </ul>		
Cosmetic Surgery	<ul> <li>Long-term care</li> </ul>	<ul> <li>Weight loss programs</li> </ul>		
<ul> <li>Covered Emergency services provided outside the U.S.</li> </ul>	Private-duty nursing			
Other Covered Services (Limitations may apply to	Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)			
Abortion for which public funding is prohibited	<ul> <li>Hearing Aids</li> </ul>			
Bariatric Surgery	<ul> <li>Infertility Treatment</li> </ul>			
Chiropractic care	<ul> <li>Routine eye care (Adult)</li> </ul>			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Community Health Options at (855)-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Maine Marketplace. For more information about the Maine Marketplace, visit www.CoverMe.gov or call 1-866-636-0355 TTY: 711.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Community Health Options at (855)-624-6463. You may also contact the Maine Bureau of Insurance at (800)-300-5000 or (in-state) (207)-624-8475. You may also visit www.maine.gov/pfr/insurance.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Maine Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Maine Marketplace.

Page **7** of **8** 

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayment	\$15
■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,687

## In this example, Peg would pay:

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Cost Sharing		
Deductibles	\$500	
Copayments	\$0	
Coinsurance	\$375	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$875	

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$15
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

## In this example, Joe would pay:

Cost Sharing	
Deductibles	\$122
Copayments	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$622

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayment	\$15
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

### This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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## In this example, Mia would pay:

\$500
\$85
\$159
\$0
\$744