

Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Health Options Clear Choice Silver \$3500 HMO Tiered NE CSR 100

Coverage Period: 01/01/2024 through 12/31/2024 Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.healthoptions.org</u> or call (855) 624-6463. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (855) 624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Preferred In-Network- \$0/individual or \$0/family Standard In-Network- \$0/individual or \$0/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	<b>Yes.</b> Preventive Care (as defined in your Member Benefit Agreement) and most services that require a <u>copayment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . Refer to your Member Benefit Agreement for more information.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Preferred In-Network- \$0/family Standard In-Network- \$0/individual or \$0/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, <u>balance billing</u> charges (charges above the <u>allowed amount</u> ), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="www.healthoptions.org">www.healthoptions.org</a> or call 1-855-624-6463 for a list of <a href="mailto:network">network</a> <a href="providers">providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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		V	Vhat You Will Pay			
Common Medical Event	Services You May Need	Preferred Network Provider (You will pay the least)	Standard Network Provider (You will pay more)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$0 Copay	\$0 Copay	Not Covered	This plan requires all Members to select a PCP that is a Plan Provider.	
If you visit a health care provider's office or clinic	Specialist visit	\$0 Copay	\$0 Copay	Not Covered	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.	
office or clinic	Preventive care/screening/immunization	\$0 Copay		Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a	Diagnostic test (x-ray, blood work)	\$0 Copay	\$0 Copay	Not Covered	Differences in Network are limited to Outpatient settings.	
test	Imaging (CT/PET scans, MRIs)	\$0 Copay	\$0 Copay	Not Covered		
	Preferred generic drugs (Tier 1)	\$0 Copay (retail) and \$0 Copay (mail order)		Not Covered		
	Generic drugs (Tier 2)	\$0 Copay (retail) and \$0 Copay (mail order)		Not Covered	Refer to the Member Benefit Agreement for	
	\$0 Copay (retail) and \$0 Copay (mail order)	\$0 Copay (retail) and \$0 Copay (mail order)		Not Covered	details on our mail-order program.	
	Non-preferred brand drugs (Tier 4)	\$0 Copay (retail) and \$0 Copay (mail order)		Not Covered		

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

	What You Will Pay				
Common Medical Event	Services You May Need	Preferred Network Provider (You will pay the least)	Standard Network Provider (You will pay more)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.hea lthoptions.org/Formulary	Specialty drugs (Tier 5)	\$0 Copay (retail a	and mail order)	Not Covered	Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 Copay	\$0 Copay	Not Covered	None.
surgery	Physician/surgeon fees	\$0 Copay Not Covered		None.	
If you need	Emergency room care \$0 Copay			None.	
immediate medical attention	Emergency medical transportation	\$0 Copay		None.	
	Urgent care	\$0 Copay \$0 Copay Not Cover		Not Covered	None.
If you have a	Facility fee (e.g., hospital room)	\$0 Copay Not C		Not Covered	None.
hospital stay	Physician/surgeon fees	\$0 Copay		Not Covered	None.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

	Services You May Need	What You Will Pay				
Common Medical Event		Preferred Network Provider (You will pay the least)	Standard Network Provider (You will pay more)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health,	Outpatient services	\$0 Cc	ррау	Not Covered	Differences in Network are limited to services provided by a Preferred provider.	
behavioral health, or substance abuse services	Inpatient services	\$0 Copay		Not Covered	None.	
	Office visits	\$0 Copay	\$0 Copay	Not Covered	Differences in Network are limited to	
If you are pregnant	Childbirth/delivery professional services	\$0 Copay	\$0 Copay	Not Covered	services provided by a Preferred provider.  Cost sharing does not apply for preventive	
	Childbirth/delivery facility services	\$0 Copay	\$0 Copay	Not Covered	services.	
	Home health care	\$0 Copay		Not Covered	None.	
	Rehabilitation services	\$0 Copay	\$0 Copay	Not Covered	Differences in Network are limited to office-	
If you need help recovering or have other special health needs	Habilitation services	\$0 Copay	\$0 Copay	Not Covered	based therapies delivered by a Preferred provider. PT/OT/ST Benefits are limited to 60 total combined visits per year.	
	Skilled nursing center	\$0 Copay		Not Covered	Benefit is limited to 150 days per Member per Calendar Year.	
	Durable medical equipment	\$0 Copay		Not Covered	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details.	
	Hospice services	\$0 Copay		Not Covered	Limited to One 48-hour Respite period, once per lifetime.	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

		What You Will Pay			
Common Medical Event	Services You May Need	Preferred Network Provider (You will pay the least)	Standard Network Provider (You will pay more)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If your child needs dental or eye care	Children's eye exam	\$0 Copay		Not Covered	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing.
	Children's glasses	\$0 Copay		Not Covered	Eyewear includes standard (CR39) eyeglass lenses with factory scratch coating at no additional cost (up to 55mm), basic frames and contact lenses. Designer and deluxe glasses and frames are excluded.
	Children's dental check- up	Not Covered			This Plan does not provide Benefits for pediatric dental services. Benefits for pediatric dental services must be purchased from another source that offers such benefits.

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#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)						
Acupuncture	<ul> <li>Dental care (Adult)</li> </ul>	<ul> <li>Routine foot care</li> </ul>				
Cosmetic Surgery	<ul> <li>Long-term care</li> </ul>	<ul> <li>Weight Loss programs</li> </ul>				
<ul> <li>Covered Emergency services provided outside the U.S.</li> </ul>	Private-duty nursing					
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)						
Abortion for which public funding is prohibited	<ul> <li>Hearing aids</li> </ul>					
Bariatric Surgery	<ul> <li>Infertility Treatment</li> </ul>					
Chiropractic care	<ul> <li>Routine eye care (Adult)</li> </ul>					

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Maine Marketplace. For more information about the Maine Marketplace, visit www.CoverMe.gov or call 1-866-636-0355 TTY: 711.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Maine Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Maine Marketplace.

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### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

## In this example, Peg would pay:

Cost Sharing				
Deductibles	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions				
The total Peg would pay is	\$0			

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

## In this example, Joe would pay:

Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$0		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other <u>coinsurance</u>	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

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## In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0