

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: 01/01/2024 through 12/31/2024

Health Options Clear Choice Silver \$4200 HMO NE CSR LCS

Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.healthoptions.org or call (855) 624-6463. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (855) 624-6463 (TTY/TDD:711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network- \$4,200 individual or \$8,400 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive Care (as defined in your Member Benefit Agreement) and most services that require a <u>copayment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . Refer to your Member Benefit Agreement for more information.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network- \$18,200 /family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges (charges above the allowed amount), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.healthoptions.org</u> or call 1-855-624-6463 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$35 Copay	Not Covered	The first visit to your Network PCP is free. This plan requires all Members to select a PCP that is a Plan Provider. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	<u>Specialist</u> visit	\$80 Copay	Not Covered	Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Preventive care/screening/immunization	\$0 Copay	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	40% Coinsurance after Deductible	Not Covered	None. Cost sharing is waived at an IHCP or
	Imaging (CT/PET scans, MRIs)	40% Coinsurance after Deductible	Not Covered	at a non-IHCP with an IHCP referral.

^{*} For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Preferred generic drugs (Tier 1)	\$5 Copay (retail) and \$10 Copay(mail order)	Not Covered	
	Generic drugs (Tier 2)	\$20 Copay (retail) and \$40 Copay (mail order)	Not Covered	
If you need drugs to treat your illness or condition	Preferred brand drugs (Tier 3)	\$50 Copay (retail) and \$100 Copay (mail order)	Not Covered	Refer to the Member Benefit Agreement for details on our mail-order program. Cost sharing is waived at an IHCP or at a non-
More information about prescription drug coverage is available at https://www.healthoptions.org/Formulary	Non-preferred brand drugs (Tier 4)	\$100 Copay after Deductible (retail) and \$200 Copay after Deductible (mail order)	Not Covered	IHCP with an IHCP referral.
	Specialty drugs (Tier 5)	\$250 Copay after Deductible (retail and mail order)	Not Covered	Specialty drugs must be filled through our Preferred Specialty Pharmacy or you will be required to pay 100% of the allowed drug cost. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% Coinsurance after Deductible	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
surgery	Physician/surgeon fees	40% Coinsurance after Deductible	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you need immediate medical attention	Emergency room care	40% Coinsurance after Deductible	40% Coinsurance after Deductible	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Emergency medical transportation	40% Coinsurance after Deductible	40% Coinsurance after Deductible	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.

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Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services Tou May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	<u>Urgent care</u>	\$40 Copay	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you have a hospital	Facility fee (e.g., hospital room)	40% Coinsurance after Deductible	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
stay	Physician/surgeon fees	40% Coinsurance after Deductible	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you need mental health, behavioral	Outpatient services	\$35 Copay	Not Covered	Cost-sharing is waived for the first outpatient MH/BH/SA office visit with a plan provider. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
health, or substance abuse services	Inpatient services	40% Coinsurance after Deductible	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Office visits	40% Coinsurance after Deductible	Not Covered	Cost sharing does not apply for preventive services. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you are pregnant	Childbirth/delivery professional services	40% Coinsurance after Deductible	Not Covered	Cost sharing does not apply for preventive services. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Childbirth/delivery facility services	40% Coinsurance after Deductible	Not Covered	Cost sharing does not apply for preventive services. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If you need help recovering or have other special health needs	Home health care	40% Coinsurance after Deductible	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Rehabilitation services	\$40 Copay	Not Covered	PT/OT/ST Benefits are limited to 60 total combined visits per year.
	Habilitation services	\$40 Copay	Not Covered	Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.

^{*} For more information about limitations and exceptions, see the plan or policy document at HealthOptions.org

Common Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
	Skilled nursing center	(You will pay the least) 40% Coinsurance after Deductible	(You will pay the most) Not Covered	Benefit is limited to 150 days per Member per Calendar Year. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Durable medical equipment	40% Coinsurance after Deductible	Not Covered	Refer to the Member Benefit Agreement, Durable Medical Equipment section for details. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Hospice services	40% Coinsurance after Deductible	Not Covered	Limited to One 48-hour Respite period, once per lifetime. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Children's eye exam	\$35 Copay	Not Covered	Preventive vision screening for all children as specified by the Affordable Care Act is provided with no cost-sharing when received in-network and is limited to one visit per Calendar year. Pediatric eye exams that are not covered under federal guidance as "preventive" are subject to cost-sharing. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
If your child needs dental or eye care	Children's glasses	40% Coinsurance after Deductible	Not Covered	Eyewear includes standard (CR39) eyeglass lenses with factory scratch coating at no additional cost (up to 55mm), basic frames and contact lenses. Designer and deluxe glasses and frames are excluded. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.
	Children's dental check-up	Not Covered	Not Covered	This Plan does not provide Benefits for pediatric dental services. Benefits for pediatric dental services must be purchased from another source that offers such benefits. Cost sharing is waived at an IHCP or at a non-IHCP with an IHCP referral.

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	Dental care (Adult)	Routine foot care		
Cosmetic Surgery	Long-term care	Weight loss programs		
 Covered Emergency services provided outside the U.S. 	Private-duty nursing			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Abortion for which public funding is prohibited	Hearing Aids			
Bariatric Surgery	Infertility Treatment			
Chiropractic care	Routine eye care (Adult)			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance. Other coverage options may be available to you too, including buying individual insurance coverage through the Maine Marketplace. For more information about the Maine Marketplace, visit www.CoverMe.gov or call 1-866-636-0355 TTY: 711.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Health Options at 1-855-624-6463. You may also contact the Maine Bureau of Insurance at 800-300-5000 or (in-state) 207-624-8475. You may also visit www.maine.gov/pfr/insurance.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Maine Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Maine Marketplace.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$4,200
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	40%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,687

In this example, Peg would pay:

Cost Sharing	
Deductibles	\$4,200
Copayments	\$26
Coinsurance	\$3,287
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$7,513

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$4,200
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other <u>coinsurance</u>	40%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

\$122
\$579
\$0
\$0
\$701

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$4,200
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	40%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic tests (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing		
Deductibles	\$2,090	
Copayments	\$405	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,495	