

Effective on or after: Health Options Evergreen Bronze HMO Tiered NE 01/01/2022

This Schedule of Benefits is a summary of Benefit Limits and Member Cost-Sharing amounts you must pay for Covered Benefits for effective coverage during the 2022 Calendar Year. Under this Plan, Referrals are required for certain services. Please refer to your Member Benefit Agreement (MBA) for more information.

General Cost Sharing Information	Network Providers
Deductibles (Ded)	
Individual Deductible	\$5,700
Family Deductible	\$11,400

Under family coverage, once one covered family member meets the Individual Deductible for the Calendar Year, remaining family members, individually or collectively, must meet the remaining amount of the full Family Deductible. Once the full Family Deductible is met, services for all covered family members are subject to applicable coinsurance until the Out-of-Pocket Limit is reached.

Preferred In-Network Member Coinsurance (Co)	35%
Standard In-Network Member Coinsurance (Co)	55%

For most services, the Member Coinsurance is cost-sharing you are responsible for after you have met the applicable Deductible.

Out-of-Pocket (OOP) Maximums	
Individual OOP Maximum	\$8,700
Family OOP Maximum	\$17,400

Under family coverage, once one covered family member meets the Individual Out-of-Pocket Maximum for the Calendar Year, the Plan pays 100% of the Maximum allowable amount for Covered Services for that Member. Remaining family members individually or collectively can meet the remaining amount of the full Family Out-of-Pocket Maximum. Once the Family Out-of-Pocket Maximum is met, the Plan pays 100% of the Maximum allowable amount for Covered Services for all Members covered under the family policy.

Important Information About Out-of-Network Services

Community Health Options® Network consists of Network Providers throughout Maine and New Hampshire and select Providers in Massachusetts. Except for Emergency Services, health care received from non-Network Providers are not covered under this plan. This means you will be financially responsible for all charges from non-Network providers. These charges will not be applied to your plan's Deductible or Out-of-Pocket Maximum.

To find Network Providers go to www.healthoptions.org/Search-provider or call Member Services at (855) 624-6463.

For Emergency Services rendered by a non-Network provider, your Out-of-Pocket Costs for charges up to the Maximum Allowable Amount will be the same as though you received care from a Network Provider. Notification requirements may apply. Failure to comply with notification requirements, as described in your Member Benefit Agreement, may result in a benefit reduction penalty of up to \$500 for each occurrence.

This plan does not provide any coverage outside the United States.

Some Covered Services require Prior Approval (PA) or Notification before we will pay Benefits. Network Providers are responsible for obtaining PA on your behalf prior to the Services being rendered. A full listing of Prior Approval and Notification Requirements is available on our website at:

https://www.healthoptions.org/health-care-professionals/professional-document-and-forms Our Member Services Team is available to answer questions regarding your coverage and any requirements, Monday through Friday 8a.m. to 6 p.m. at (855) 624-6463.

All providers are noted as Preferred or Standard on the Provider Directory at <u>HealthOptions.org</u>. Be sure to verify tier status of all professional and institutional (facility) Providers. Members receiving services from a Preferred In-Network provider will have a lower member cost share, while services received at a Standard In-Network provider will have a higher cost share.

Medical Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits
Advanced Imaging (PET/MRI/CT)	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited to Outpatient settings.
Allergy Testing and Injections	35% Coinsurance	after Deductible	
Ambulance Transport – Emergency	35% Coinsurance	e after Deductible	Coverage includes transportation to nearest hospital that can provide the required care. Refer to your MBA for details.
Ambulance Transport – Non- Emergency	35% Coinsurance	e after Deductible	
Autism Spectrum Disorders/ABA	35% Coinsurance	e after Deductible	
Blood Transfusions	35% Coinsurance	e after Deductible	
Cardiac Rehabilitation - Outpatient	35% Coinsurance 55% Coinsurance after Deductible after Deductible		36 visits per cardiac episode. Differences in Network are limited to Outpatient Services; does not apply to Professional services.
Chemotherapy, Radiation, and Infusion Therapy	35% Coinsurance after Deductible		An alternate infusion location such as home-based, may save you money over facility-based infusion. Ask your Provider if home-based infusion is an appropriate option for you. Call Member Services at (855) 624-6463 Monday-Friday, 8am-6pm, if you need assistance finding a Network home-infusion Provider.
Chiropractic Manipulative Therapy	35% Coinsurance after Deductible		Benefit includes physical therapy provided by a Chiropractor. Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service. Limited to 40 visits per Member per Calendar Year. Refer to your MBA for details.
Clinical Trials	35% Coinsurance after Deductible		
Diabetic Services	35% Coinsurance 55% Coinsurance after Deductible after Deductible		Differences in Network are limited to Outpatient Services provided in a Primary Care office.
Dental Services – Emergency Dental Care	35% Coinsurance	e after Deductible	
Dental Services – Extraction of Impacted Teeth	35% Coinsurance after Deductible		



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Dialysis Services	35% Coinsurance	e after Deductible	
Durable Medical Equipment/Prosthetics	35% Coinsurance	e after Deductible	
Prosthetics Replacement of Arms and Legs	20% Coinsurance	e after Deductible	
Elective Abortion	35% Coinsurance	e after Deductible	Abortion for which public funding is prohibited.
Emergency Room Care	35% Coinsurance	e after Deductible	
Foot Care- Medically Necessary	35% Coinsurance 55% Coinsurance after Deductible after Deductible		Differences in Network are limited by services provided in a Primary Care office. Routine foot care is not covered. Refer to MBA for details.
Formula/Medical Food	35% Coinsurance after Deductible		In certain cases, the Plan provides Benefits for Infant and Metabolic Formula. Subject to annual benefit limits as required by law. Refer to your MBA for details.
Gender-Affirming Surgery	35% Coinsurance after Deductible		Prior Approval is required. Cosmetic Surgery and Services are not covered. See Transgender Health Services (below) or your MBA for additional information on benefits and coverage.
Health Care Services for COVID-19	No cost sharing for COVID-19 screening, testin limited by law.		ng or immunization as required or
Hearing Aids – Pediatric & Adult	35% Coinsurance after Deductible		The benefit is limited to a maximum of \$3,000 per hearing aid for each hearing-impaired ear every 36 months.
Home Healthcare	35% Coinsurance	e after Deductible	
Hospice Services	35% Coinsurance	e after Deductible	
Hospice Respite Care	35% Coinsurance after Deductible		Hospice Respite Care limited to one 48-hour period per lifetime.
Inpatient Hospital Facility (including Acute Hospital care, maternity care)	35% Coinsurance after Deductible		
Inhalation Therapy	35% Coinsurance after Deductible		
Inpatient Rehabilitation	35% Coinsurance after Deductible		
Inpatient Physician Visits	35% Coinsurance after Deductible		



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Medical Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits
Laboratory and Radiology Services	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited to Outpatient settings and Primary Care offices.
laboratory services. Your Provider	may already have reg	ularly scheduled pickup	independent laboratory for routine os by independent labs. Talk to your for a complete listing of our Network
Leukocyte Antigen Testing	\$0 C	opay	Limitations apply. See MBA for details.
Massage Therapy	35% Coinsurance	e after Deductible	Limitations apply. See MBA for details.
Maternity	35% Coinsurance after Deductible		Coverage for routine newborn care will be attributed to the mother's coverage until the mother's discharge. If the newborn remains in the Hospital after the mother is discharged, or if services beyond the scope of routine newborn care are provided, those services will be subject to deductible and coinsurance, if applicable, to the newborn.
The Plan provides Benefits for prenatal and postnatal care, delivery of a newborn, care of a newborn, and complications of pregnancy. If a newborn receives services that are beyond the scope of routine newborn care pricapproval must be obtained. For discharge timeframes and coverage after discharge, please refer to your MBA.			
Medical Drugs (drugs that cannot be self-administered)	35% Coinsurance after Deductible		
Mental Health/Substance Use Disorder (Substance Abuse) - Inpatient	35% Coinsurance after Deductible		
Mental Health/Substance Use Disorder (Substance Abuse)- Outpatient	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited by services provided in a Primary Care office. The first 3 outpatient office visits each Calendar Year for Mental Health or Substance-Use Disorder (Substance Abuse) services will be at zero-cost when rendered by a Network Provider. The second and third Copayments will accumulate towards your deductible.
Mental Health/Substance Use Disorder (Substance Abuse)– Partial Hospitalization Services	35% Coinsurance after Deductible		
Morbid Obesity	35% Coinsurance after Deductible		Limited to surgery for intestinal bypass, gastric bypass or gastroplasty for treatment of Morbid Obesity.
Nutritional Counseling	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited by services provided in a Primary Care office.
Osteopathic Manipulative Therapy	35% Coinsurance after Deductible		Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for



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Medical Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits
			one date of service. Benefit is limited to 40 visits per Member per Calendar Year. Refer to your MBA for details.
Organ and Tissue Transplants	35% Coinsurance	e after Deductible	
Orthotic Devices	35% Coinsurance	e after Deductible	Limitations apply. Refer to MBA for details.
Outpatient Facility	35% Coinsurance after Deductible	55% Coinsurance after Deductible	
Parenteral and Enteral Therapy	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited to Professional Services delivered in a Primary Care office.
Preventive Care	\$0 C	opay	When prescribed by a network provider, certain Preventative Care Services, as defined by federal law, are available with no Out-of-Pocket Cost. For details on what is covered with no Out-of-Pocket Cost, refer to section 2.1 of your MBA for details.
Primary Care Office Visits	Visits 2-3 \$50 Copay, then 35% Coins after Ded	Visits 2-3 \$80 Copay, then 55% Coins after Ded	The first visit to your Network PCP is free. The second and third Copayments will accumulate towards your deductible.
Prostate Cancer Screening	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited to Outpatient Services delivered in a Primary Care office.
Rehabilitation and Habilitation Services – Outpatient (includes Physical, Occupational, and Speech Therapy)	35% Coinsurance after Deductible		PT/OT/ST Benefits are limited to 60 total combined visits per Calendar year. When PT/OT/ST are part of a home health care visit, the limits for PT/OT/ST will not apply if the care is obtained as part of the Home Health care benefit.
Skilled Nursing Facility Care	35% Coinsurance	e after Deductible	Limited to 150 days per Member per Calendar Year.
Sleep Studies	35% Coinsurance	e after Deductible	Limited to 2 per Calendar Year.
Your Member cost-sharing will be designated by Community Health		home-based sleep stud	dy through certain Providers
Specialty Care Office Visits	35% Coinsurance after Deductible		Depending on the services provided in a single appointment it is possible you may be financially responsible for copay(s), your deductible, and or coinsurance for one date of service.
Surgery/Anesthesia	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited to Outpatient settings.



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Medical Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits
Tobacco/Smoking Cessation	\$0 Copay		The Plan provides Benefits for FDA-approved tobacco cessation medications (including both prescription and over-the-counter medications with no Out-of-Pocket costs when prescribed by a health care Provider (limited to two 90-day treatment regimens for prescription medications per Member per Calendar Year.) The Plan provides Benefits for tobacco cessation programs, follow-up education, counseling, and completion of a Health Options approved smoking cessation program. Please refer to your MBA for details.
Transgender Health Services	prescription drugs (ho gender), and gender- services that are aligr	rmone prescriptions are affirming surgery (requi ned with biologic anato Jnited States Preventiv	Ith provider visits, outpatient e processed without regard to res Prior Approval). Preventive my are covered as preventive in e Service Task Force (USPSTF) "A" or
Urgent Care Visits	\$95 Copay	\$125 Copay	
Amwell Telehealth	\$0 Copay		Visit our website www.healthoptions.org for more information, including how to access this network of clinicians for your non-emergency medical care.
X-rays and Diagnostic Imaging	35% Coinsurance after Deductible	55% Coinsurance after Deductible	Differences in Network are limited to Outpatient settings and applies to technical services only. Preferred providers are independent freestanding and mobile imaging centers.

Pediatric Specific Medical Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits
Cochlear Implants	35% Coinsurance after Deductible		This benefit is limited. Refer to your MBA for details.
Early Intervention Services	35% Coinsurance after Deductible		Limited to Members up to 36 months old with an identified Developmental Disability. Limited to 33 visits per Calendar Year.
Glasses/Contacts*	35% Coinsurance after Deductible		This benefit is limited. Refer to your MBA for details.



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Pediatric Specific Medical Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits
Vision Exams*	35% Coinsurance	e after Deductible	The Plan provides Benefits for a complete vision exam, including refraction, as needed to detect vision impairment by a Network Provider.

Prescription Drug Benefit	Preferred: In-Network Providers	Standard: In-Network Providers	Coverage Notes and Limits		
Tier 1 - Preferred Generics	Retail- 35% Coinsurance after Deductible; Mail Order- 35% Coinsurance after Deductible		You may obtain a 90-day supply of covered maintenance drugs and certain covered controlled substances by mail		
Tier 2 - Generics	Mail Order- 35°	rance after Deductible; % Coinsurance after ductible	through our preferred home delivery pharmacy. The use of home delivery is recommended		
Tier 3 – Preferred Brands	Mail Order- 35°	rance after Deductible; % Coinsurance after ductible	for drugs used to treat chronic, long-term conditions.		
Tier 4 – Non-Preferred Brands	Retail- 35% Coinsurance after Deductible; Mail Order- 35% Coinsurance after Deductible		Insulin is covered at \$35 for up to each 30-day supply of medication.		
Tier 5 – Specialty	Retail- 35% Coinsurance after Deductible; Mail Order- 35% Coinsurance after Deductible		Specialty drugs must be filled through our Preferred Specialty Pharmacy, or you will be required to pay 100% of the allowed drug cost.		

Visit our website at https://www.healthoptions.org/Documents/Formulary for access to our formulary. Our Home Delivery program can save you money. Refer to your MBA for details. This plan includes the Chronic Illness Support Program. This program provides reduced Out-of-Pocket Costs (Copayments, Coinsurance, and Deductibles) when services are performed by a Network Provider. Select Tier 1, Tier 2 and Tier 3 preferred medications will also have reduced Out-of-Pocket Costs. The drugs selected as part of the Chronic Illness Support Program will be designated on our formulary and must be filled through the Home Delivery Program to receive the reduced cost-sharing. Refer to your Member Agreement for more information.

Pediatric Dental Benefit	Network Providers	Non-Network Providers	Coverage Notes and Limits
Deductible per Child	Not Covered	Not Covered	
Deductible per Family	N/A	N/A	
Diagnostic/Preventive	Not Covered	Not Covered	
Basic Restorative	Not Covered	Not Covered	
Major Restorative	Not Covered	Not Covered	



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Pediatric Dental Benefit	Network Providers	Non-Network Providers	Coverage Notes and Limits
Medically Necessary Orthodontics	Not Covered	Not Covered	
This Plan does not provide Benefits for pediatric dental services. Benefits for pediatric dental services must be purchased from another source.			



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General List of Exclusions

The following list identifies services that are generally excluded from Health Options Plans. For more details and a complete list of exclusions please refer to your Member Benefit Agreement (MBA).

Administrative Exams/Services, Court Ordered Testing/Care or Workers' Compensation

Alternative/Complementary Treatment and Therapy

Cosmetic Services

Dental Care (except coverage detailed in your MBA) and Dental Prostheses

Domiciliary, Custodial Care or Private Duty Nursing

DME and Prosthetic Devices that are spares or back-ups or are for sports or occupational purposes

Erectile/Sexual Dysfunction; Infertility; Surrogacy and Voluntary Induced Sterility Reversal

Experimental/Investigational Services (including biofeedback, shock wave treatment, homeopathy, etc.)

Free Care or Government Services and Supplies

Genetic Testing and Counseling

Hearing Care (except coverage detailed in your MBA)

Maintenance and Regression Services, Treatments or Therapy

Massage Therapy (except coverage detailed in your MBA)

Non-emergency Ambulance Services (except coverage detailed in your MBA)

Orthognathic Surgery

Orthotic Devices, Shoe Inserts

Over the Counter Equivalents, Non-prescriptive Birth Control, and Food or Dietary Supplements

Out-of-Network non-Emergency Services

Personal Comfort and Convenience

Personal Enrichment/Lifestyle Services; Diet Plans and Programs; Gym or Spa Memberships

Routine Circumcisions

Routine Foot Care and Surgical Treatment of Certain Foot Conditions

Services provided before your coverage began or after your coverage ends

Unlicensed or Ineligible Providers

Vision Care and Refractive Eye Surgery