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While Community Health Options makes reasonable efforts to monitor and/or moderate content posted on its social media platforms, we do not moderate all comments and cannot always respond in a timely manner to online requests for information. Community Health Options reserves the sole right to review, edit, and/or delete any comments it deems inappropriate. Comments including, but not limited to, the following may be deleted or edited by the moderators:

- Abusive or hurtful comments about a "poster" or other participant
- Off-topic and redundant comments (this includes promotion of events, groups, pages, websites, organizations and programs unrelated to or unaffiliated with Community Health Options)
- Comments using foul language or "hate speech" (including, for example, language that stereotypes/disparages a person or group based on their beliefs, race, ethnicity or gender)
- Personal attacks or defamatory statements or comments (e.g., making negative comments or false statements about a participant)
- Comments that violate the privacy of our Members and their families

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